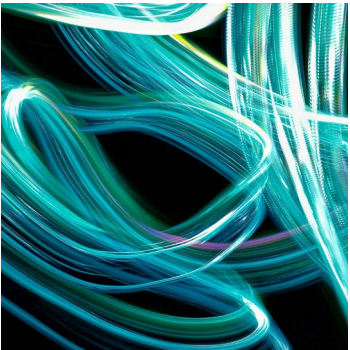




 NetApp®

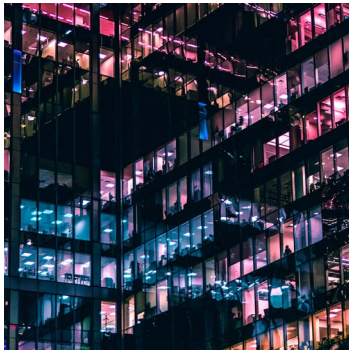
NetApp 2020 ESG Report

Table of Contents



3 Introduction

- 3 CEO Message
- 4 About NetApp



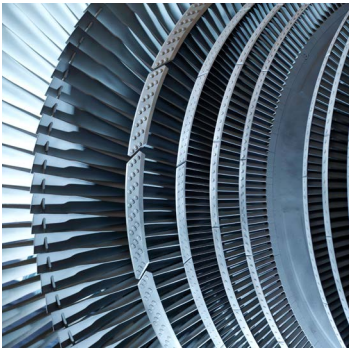
8 Social

- 9 Talent Attraction and Engagement
- 13 Global Diversity, Inclusion, and Belonging
- 16 NetApp Serves



18 Environmental

- 19 Sustainable Operations
- 23 Product Quality and Compliance



24 Governance

- 25 Ethics
- 26 Privacy and Data Security
- 28 Supply Chain Management



29 Tables

- 29 Performance Tables
- 31 GRI Index and SASB Tables

CEO Message

For more than 25 years, NetApp has been committed to building a model company. We strive to achieve market leadership by “living our values” and fulfilling our commitments to our stakeholders: our customers, our shareholders, our employees, our partners, and our neighbors. We firmly believe that we can accomplish these objectives concurrently with our commitment to sustainability.

Business success is evolving beyond profits and share price. It is now also measured by an organization’s impact on society and the environment. At NetApp, we are committed to effective environmental, social, and governance (ESG) management for the long-term benefit of our business, employees, communities, as well as to our shareholders.

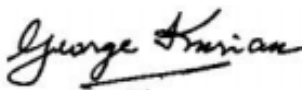
Building a model company takes deep commitment across all levels of the organization. Throughout our operations, we aim to:

- Maintain strong governance structures to ensure we’re always conducting ourselves with the highest standards.
- Invest in the development of our employees at every level in the organization, a practice that is essential to our ability to fulfill commitments to our stakeholders and maintain our strong global reputation.

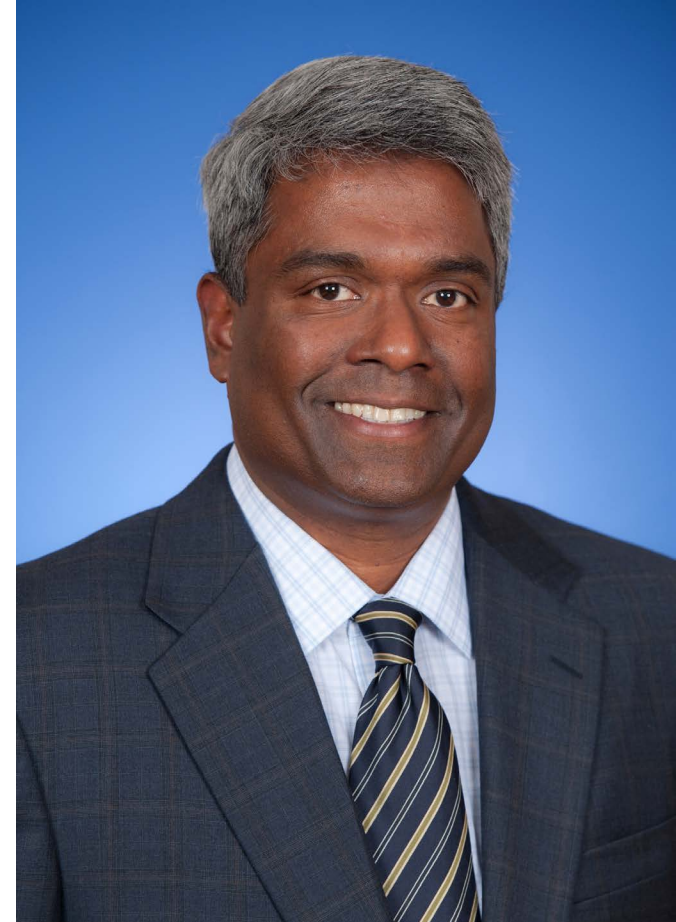
- Prioritize environmental sustainability, because managing our natural resources responsibly is a duty we owe to our communities and future generations.
- Extend our culture of caring and service to communities around the globe to maximize our positive social impact.

This is NetApp’s inaugural ESG report, which references the [Global Reporting Initiative’s \(GRI\) Standards](#) (Standards) and is informed by the [Sustainability Accounting Standards Board’s \(SASB\)](#) “Hardware” sector guide and references. Throughout our reporting, we have applied the GRI Standards that relate to our areas of greatest impact, including our leadership and governance structures, talent management, community engagement, and environmental stewardship.

We are proud of the positive impact our employees and products have had on our communities and appreciate the support and commitment from all our stakeholders.

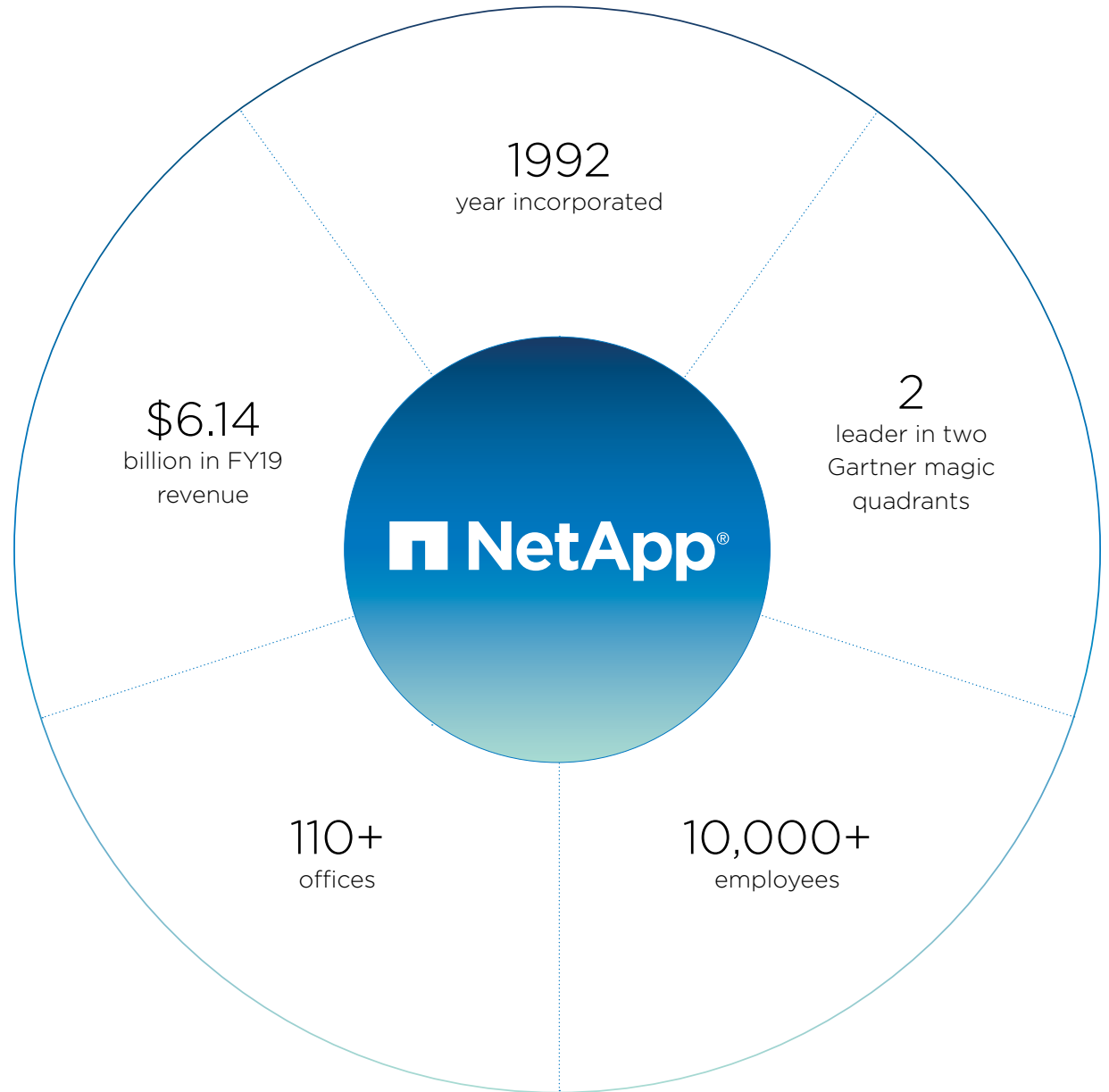


George Kurian
Chief Executive Officer



About NetApp

NetApp is the leader in hybrid cloud data services, empowering global organizations to change their world with data. In a world of increasing complexity, we simplify. We help our customers ensure their data and applications are in the right place at the right time with the right characteristics and capabilities in order to achieve new insights and accelerate innovation. Together with our partners, we are the only ones who can help you build your unique data fabric, simplify hybrid multicloud, and securely deliver the right data, services, and applications to the right people at the right time. Learn more at www.netapp.com.



About NetApp

Our Values

The values we share at NetApp define who we are as a company and what we can expect from each other. For us, it has never been simply about what we do, but also who we are and how we do it. We strive to create a model company by living our values and honoring our commitments to our stakeholders.

Trust & Integrity

Our interactions are based on candor, honesty, and respect for individual contributions. We are committed to earning the trust and confidence of our teammates and to always acting for the absolute good of the whole.

Leadership

We lead by articulating and demonstrating our shared vision, values, and goals. We transform individual effort into high-performance teams that are prepared for expanding roles and challenges.

Simplicity

We embrace Einstein's principle that everything should be as simple as possible but no simpler. We maintain simplicity in our internal processes and structures with objectives that are succinct, quantitative, and time bound.

Adaptability

We embrace change to create competitive advantage. We remain agile, flexible, and nimble to thrive in an evolving business environment.

Teamwork

We achieve synergy through the skills and ideas of all participants. Through collaboration, we strive for win/win solutions to issues and problems. Personal success is realized through team achievements.

Go Beyond

We set extraordinary expectations and goals, and we believe in the job of achieving significant results. We embrace creativity, risk taking, and continuous improvement, enabling us to make and meet aggressive commitments.

About NetApp

Our Stakeholders

At NetApp, we aim to maintain business practices aligned with the expectations of our key stakeholders. These include:

Our Customers

Drive customers' success and earn their loyalty through products, services, and relationships that deliver new capabilities and unparalleled value.

Our Shareholders

Provide shareholders with exceptional value through predictable performance and significant growth in revenues and profits.

Our Employees

Attract and retain employees who thrive by taking on challenging work in a supportive environment, and are recognized for their achievements and contributions.

Our Partners

Build and nourish partnerships to develop and deliver innovative, superior solutions for customers.

Our Neighbors

Foster positive relationships in the communities where we work and with our global neighbors.



About NetApp

Our Business Partnerships

We form lasting partnerships with the industry's best reseller, application, infrastructure, consulting, and cloud service provider partners with one goal in mind: the success of our customers. Global enterprises, local businesses, and government installations look to NetApp and our open ecosystem of partners to help maximize the business value of their IT investments.





Social

We put our employees' success and well-being at the heart of everything we do.

Social

Talent Attraction and Engagement

Our Approach

We take pride in our people and our culture. If you ask anyone at NetApp why they work here, the answer is inevitably the same: it's the people. At NetApp, we place trust, integrity, teamwork, and caring at the center of what we do.

Our work is dynamic. We are on the cutting edge of transforming businesses and setting industry standards. Behind our innovative products and services is an open, collaborative culture that fuels fresh ideas. We know that by sharing our viewpoints, challenging our thinking, and empowering our people, we create unique and novel approaches to our work.

Engaging Employees

Time and again our employees have voted NetApp as one of the best workplaces globally in numerous independent rankings. What sets NetApp apart is the unique combination of caliber and passion of people and an undeniable camaraderie and commitment to service.

In 2019, NetApp launched Thrive, an approach to talent grounded in the belief that implementing a growth mindset throughout the company and driving performance at the individual and organizational levels will not only result in a better experience for our employees but create a high-performing culture that drives our continued success. Thrive delivers a new talent ecosystem for NetApp by focusing on the employee experience through:

- Eliminating performance ratings to focus on Quarterly Conversations between employees and their managers
- Hiring and developing talent for today and for the future
- Listening to employees through a twice-yearly pulse survey
- Helping employees break down barriers and act with the enterprise in mind
- Creating greater opportunities for career growth and development



“We believe that the strongest and most creative project teams have the best talent, are unified in spirit, and diverse in thought and background representing the customers and communities we serve.”

– George Kurian, NetApp CEO

**2019 Workplace
Award**

glassdoor
**2019 BEST
PLACES
TO WORK**

Organizational health and cultivating a supportive work environment are top priorities at NetApp. In support of this effort, we implemented the Thrive Pulse survey, a semiannual, AI-driven survey that gauges employee engagement and sentiment. With a 79 percent response rate, the results of the Thrive Pulse survey indicate that employees value our culture and believe in the work they are doing.

As we embed broader diversity across our business operations, we are leveraging the semiannual Thrive Pulse survey to help us collect insights from our employees and listen to feedback to help us drive inclusion and belonging in the workplace.

The information gleaned from the Thrive Pulse survey helps NetApp:

- Provide measurable, data-driven snapshots into the health of our teams
- Allow employees to work together with their managers and teams to make actionable changes and improve how they work together
- Offer a twice-yearly listening mechanism to employees that gives the company insight into how to improve the culture and employee experience

We believe our employees are our greatest asset and greatest strength. By allowing employees to apply their skills, talent and passions to contribute and make an impact for the company, everyone succeeds. When we thrive as individuals and teams, NetApp thrives.

Of employees surveyed, 84 percent understand how their work contributes to NetApp's success, and 74 percent believe NetApp has a great culture.

Our benefits program is designed to improve our employees' physical, financial, and emotional well-being.



Healthcare Programs

NetApp provides comprehensive medical, dental, wellness, and vision plans for you and your family.



Insurance and Income Protection

A full range of Life and Disability insurance is available for additional peace of mind.



Financial and Savings Programs

Whether its flexible spending, stock purchases, or competitive retirement plans, we work with you to capitalize on total compensation now and into the future.



Work-Life Balance and More

To make sure of work-life balance, we offer paid and volunteer time off, educational assistance, legal services, and access to discounts and fitness centers.

Developing the Next Generation of Talent

As a company committed to developing our future workforce, we created a program that enables our University Graduate Hires to fast track their careers through mentoring, leadership exposure, and hands-on training. [The Sales, Support, and Services \(S³\) Academy](#) is a two-year program that prepares graduates with the skills necessary for success. After training, Academy participants move into their respective roles.

Through NetApp University and other tools, every NetApp employee has access to thousands of hours of training resources that cover technical, compliance, and professional development topics.

The S³ Academy graduates are also included in the University Graduate Hire Program. This program is designed to help University Graduates transition from campus life to a corporate environment by creating a community of peers and providing opportunities for them to participate in social, networking, philanthropy, and professional development events.



“It is rare that a company will invest 90 days of time into developing their employees, but it is even rarer for a company to devote that kind of time to the bottom rung of their organization. NetApp’s S³ Academy focuses on empowering their recently graduated new hires by providing them the tools to build a foundational step-stool that will launch their careers within the company and beyond.”

- Caroline Eldridge

S³ Academy Career Paths

Solutions Engineer

Responsible for providing pre-sales and post-sales support for selling NetApp’s Products and Professional Services to existing and potential customers. Your focus areas will be in supporting and developing processes and systems for quick and thorough responses to customer’s request for proposals.

Sales Representative

Responsible for identifying sales opportunities in new accounts or new sites of an existing account in a sales district. Your goal will be to uncover opportunities and take them to the point of purchase with our field sales and channel partner teams.

Technical Support

Provide entry-level technical support to customers, customer support personnel, and field support staff, focused on diagnosing, troubleshooting, repairing and debugging NetApp products and solutions.

Building Our Talent Pipeline

We create a rich, real-world career experience for our interns across the globe. We see these opportunities as a true win-win experience for both the student, who is able to experience the corporate environment and contribute meaningful work, and the organization, which benefits from diverse perspectives and thinking.

Our interns, who collaborate on big-picture ideas and larger projects, in addition to the smaller support roles, consistently rank the NetApp internship program among the best industry internship experiences in the country.



Recognized as a top company for students and their universities.

NetApp ranked #7 on the Vault's [2020 Best Tech & Engineering Internships](#) list with a high score of 9.1, in the top 25 on [Vault's 2020 100 Best Internships](#) list, and in the top 10 on [Vault's 2020 Best Internships for Diversity](#) list.

NetApp was also recognized as a [Top Supporter of HBCUs \(Historically Black Colleges and Universities\) Engineering Schools](#) by Career Communications Group (CCG) for the third year in a row, ranking in the top 10.

What's Next

NetApp is dedicated to building a workforce centered on a shared commitment to excellence. To this end, we will continue to offer leadership opportunities that enable leaders to successfully lead their team, including a scalable coaching offering and an immersive learning experience. We will also continue to improve the employee experience by leveraging actionable insights from the Thrive Pulse survey and providing opportunities for employee participation in solving cross-functional problems.

Social

Global Diversity, Inclusion, and Belonging

Our Approach

At NetApp, we are proud to foster an environment that celebrates our differences, authenticity, and individuality as strengths and opportunities to grow together. We are not just a company of products, but of people, all working together in the spirit of collaboration.

We fully embrace and advance a diverse, inclusive global workforce. Our strategies include:

- Delivering inclusive leadership and mitigating bias education sessions for all levels of management
- Increasing the number of employee Affinity Groups, which include Women in Technology, NetApp Veterans, NetApp Network of Blacks in Tech, and Latinos Unidos at NetApp
- Expanding and strengthening external partnerships, partnering with experts to brand, attract, diversify, and develop our talent pipeline
- Advancing a global culture where leaders and employees are modeling diverse and inclusive behaviors
- Aligning and embedding Global Diversity, Inclusion & Belonging (DIB) initiatives into the strategic work of the organization
- Measuring progress through commitment and accountability

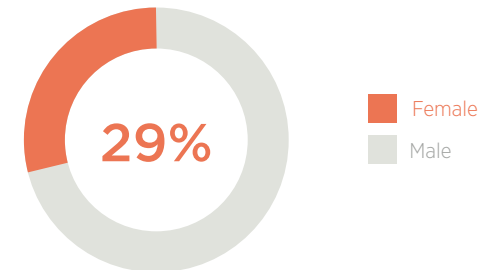
Driving a Culture of Belonging

Supported by our executive leadership, we continue to focus on building diversity throughout the company to cultivate a high performing organization. We embed diversity into the strategy of our business by providing leaders with the tools needed to lead inclusively.

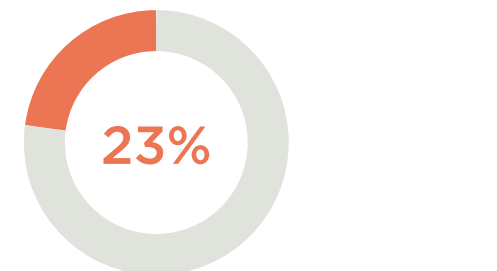
Our DIB strategy is to apply a holistic approach to the entire employee lifecycle and create a sense of belonging. Diversity is embedded into the way we connect people, promote agile workplace practices, use technology and tools, and foster a social and collaborative environment. This requires NetApp to think more broadly and inclusively about talent and productivity in the workplace. In support of this effort, we also created a dedicated role in 2019 to lead the recruitment and retention efforts for our nontraditional talent, including veterans and those with disabilities.

To better understand how we are advancing our DIB program, we track diversity metrics within our organization. In addition to our annual EEO-1 reporting, we collect the:

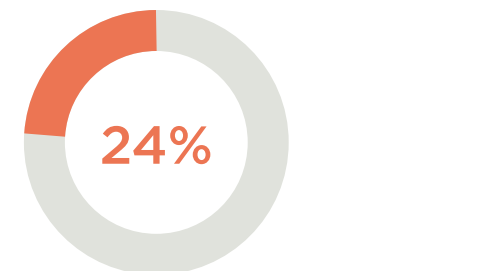
- Number of new external diversity partnerships developed to increase the diversity of the talent pipeline
- Number of hires from our new diversity partnerships and overall talent acquisition metrics



Board Members FY20*
* Reported through December 6, 2019.



U.S. Workforce FY19



Executive Team FY19

- Number of leaders committed to taking inclusive leadership training and number of, and outcome of, diversity action plans put in place following the trainings
- Percent of employee engagement through the initiatives of our affinity groups like WIT, NNBT, NetVets, and LUNA

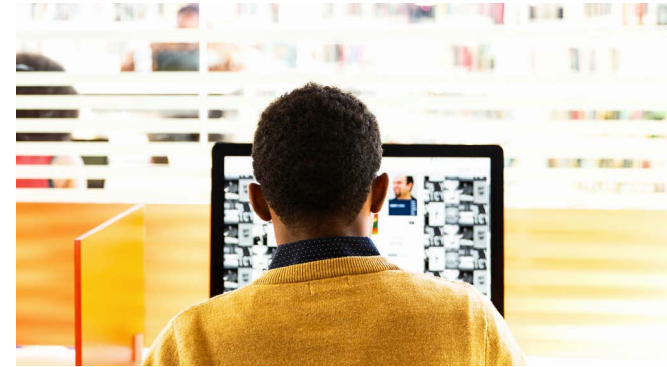
Fostering DIB to Build a Stronger Company

NetApp demonstrates its commitment to advance DIB in the workplace by partnering with external organizations to host various events.

This spring, NetApp co-hosted an event with Black Girls Code for 25 girls and their parents. The event featured a meet-and-greet, panel discussion and Q&A. The event offered NetApp employees and representatives from the RTP chapter of NetApp Network of Blacks in Tech the chance to discuss the advantages of Science, Technology, Engineering and Math (STEM) careers and what girls of color can gain from taking an interest in STEM disciplines.

In fall of 2019, NetApp sent over 200 employees to Orlando to attend the Grace Hopper Celebration (GHC). GHC is the world's largest gathering of women technologists that includes keynote speakers from top technologists, networking opportunities, and resources to help women advance and succeed in their careers. NetApp recognized 37 women globally at the Women of Color in STEM conference in Detroit, Michigan, in the fall of 2019. As a sponsor for this event, NetApp has made a commitment

As we embed diversity into our business operations, we are leveraging our semiannual Thrive Pulse survey to help us collect insights from our employees and monitor inclusion and belonging in the workplace.



As a company, we are guided by our Diversity, Inclusion & Belonging (DIB) pillars:



People

Our work goes beyond hiring diverse talent. We value and celebrate all our employees and want to create an environment in which each individual can thrive.



Leaders

Through training and learning opportunities, we equip NetApp's leaders with the tools they need to lead inclusively. This work promotes a sense of belonging among team members, enabling innovation and engagement to flourish.



Workplace

In addition to celebrating diversity, we actively promote transparency, openness and equality in our corporate culture in order to foster an environment in which everyone feels included and empowered to help solve complex problems.



Marketplace

In a competitive marketplace, we want to make sure our commitment to diversity stands out.

to diversity in the workplace. These women were nominated by their managers to highlight their skills and contributions and thank them for their stellar performance.

NetApp currently serves on the Board of Directors for Advancing Minorities' Interest in Engineering (AMIE). This nonprofit seeks to expand corporate, government, and academic alliances to implement and support programs to attract, educate, graduate, and place underrepresented minority students in engineering careers. We also serve on the Corporate philanthropy council for the Hispanic Association of Colleges and Universities (HACU).

In 2019, NetApp held its inaugural Pride flag-raising ceremony across four locations globally. This event, part of the Pride Month celebrations, demonstrated our commitment to creating a safe and nurturing environment where all employees can live and work as their authentic selves.

At NetApp, we honor the histories and heritages that are important to our employees through our Global Heritage Celebrations, such as Women's History Month, Pride Month, Hispanic Heritage Month, Black History Month, Diwali, and Veterans Day. During Pride Month, for example, we organized a donation drive supporting the LGBTQ Youth Space and Time Out organizations in California and North Carolina, and sponsored the Boulder, Colorado Pride festival.

Through our work with our strategic innovation partners, such as AnitaB.org, AMIE, HACU, Women of Color and others, we promote interest in STEM among minorities, women, veterans, and other diverse talent. NetApp's DIB program also partners with NetApp Serves in a variety of charitable initiatives to expose young and underrepresented people to careers in STEM.



NetApp has been involved with the Grace Hopper Celebration (GHC) since 2008 and was proud to send more than 200 employees to the 2019 event.

What's Next

In 2020, NetApp hired a new Global DI&B leader who will prioritize partnering across the business to reinforce a culture of inclusion, enabling all leaders to develop new capabilities around inclusive leadership, and work to refine people practices and communications that will accelerate our innovation, customer success and execution goals.

Social

NetApp Serves

Our Approach

We care about our communities and are committed to contributing time, talent, and money to nonprofit organizations and schools near major NetApp employee population centers globally. Our culture of caring and service extends to transforming communities around the globe.

NetApp Serves, which is the programmatic umbrella under which all our philanthropic initiatives fall, includes our charitable giving and employee volunteerism. To maximize our social impact, NetApp Serves focuses on three main areas: education, basic human needs, and disaster relief.

Education

NetApp is committed to cultivating an interest in STEM among underserved communities. In 2019, NetApp announced a partnership with Tech For Global Good to inspire the next generation of social innovators to tackle the world's largest social problems. In 2020, NetApp will present the 2nd Youth Climate Action Summit (YCAS) in San Jose, California, which brings young people together to broaden their understanding of climate change and become architects of change.

Basic Human Needs

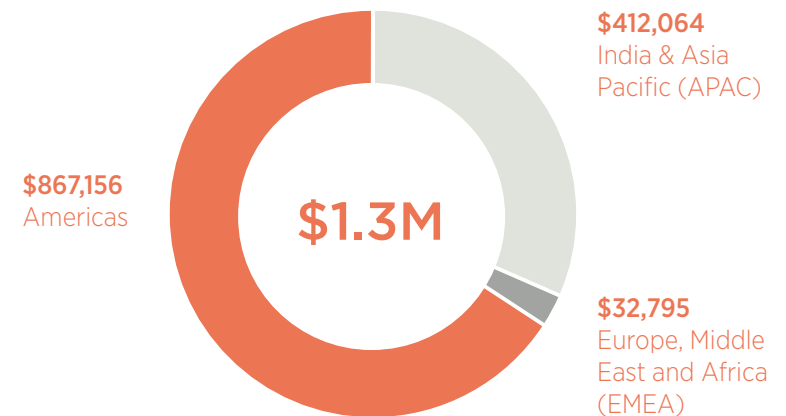
With our headquarters in Sunnyvale, California, we are personally impacted by the housing crisis in Silicon Valley. As such, we prioritize the basic human needs of hunger and shelter. Among other housing-focused organizations, we supported the TECH Fund at the Silicon Valley Housing Trust through a \$10 million investment in 2019. The TECH Fund provides financing to allow nonprofit housing developers to create more affordable housing units for homeless, seniors, and low-income families. NetApp also supports food banks and anti-hunger organizations around the world through grants.

“Our investment in the TECH Fund is an important way for us to give back to the community that has been our home for 25 years. We are proud to be able to contribute to the TECH Fund to address the affordable housing challenge and make a meaningful impact in a key area of basic human needs.”

– George Kurian, NetApp CEO

NetApp's FY19 Corporate Giving by Region*

*In CY19, NetApp gave \$1.78 million to a donor-advised fund; the chart does not include the approximately \$470,000 that remains to be spent.



Disaster Relief

When our neighbors are adversely affected, NetApp employees want to help. Our disaster relief efforts focus on locations near our operations, but each disaster is evaluated on a case-by-case basis with considerations for employees, customers, and business interests impacted. When hurricanes or other tropical storms occur, employees donate to ensure those affected by the disaster have food, shelter, and supplies they need. Since 2017, NetApp has donated \$105,000 toward recovery efforts for fires, hurricanes, and floods, and has provided an additional \$505,676 by matching disaster relief-focused employee donations.

Serving Others is a NetApp Tradition

At NetApp, employees are encouraged to donate their time through individual, team, or company volunteer efforts. We support employees in making a difference in the world in the way that means the most to them. At the heart of how NetApp contributes is our Volunteer Time Off (VTO) program, launched in 2007. This program provides employees up to 40 hours per year—with full pay, during regular business hours—to support the nonprofit organizations of their choice.

In Bangalore, NetApp employees volunteered 500 hours to serve the Akshaya Patra Foundation to prepare and serve a portion of the 30,000 midday meals provided daily. Through this work, our employees are not only fighting hunger and countering malnutrition, but also supporting the right to education of socio-economically disadvantaged children.

To encourage employees to donate their time through team events, we launched Team Up for Good, a campaign aimed at building high performing teams through volunteering together. This campaign fosters trust and comradery on teams, a key ingredient of high performance.

We also support our employees' charitable donations through our Matching Gifts program. This program, launched in September 2019, matches employee donations one-for-one up to \$500 per calendar year.

In 2019, NetApp donated \$855,212 through employee and corporate contributions, and employees recorded 64,849 volunteering hours.



What's Next

We are focusing our efforts on increasing the profile and participation of our employees in our social impact programs.



Environmental

Managing our natural resources responsibly is a duty we owe to future generations.

Environmental Sustainable Operations

Our Approach

We are committed to improving the environment today to provide a healthy planet for future generations. In support of this commitment, we comply with applicable legal, customer and other requirements to prevent pollution and minimize environmental impacts of our activities, products, and services through the continual improvement of our Environmental Management System (EMS). Our EMS is a continual cycle of planning, implementing, reviewing, and improving NetApp processes and actions to meet environmental obligations and objectives. Our environmental management system provides us the framework for setting, monitoring, and continuously improving our environmental goals and objectives.

Measuring and Reporting on Operational Sustainability



CDP

NetApp discloses our annual climate and water impacts to CDP, a not-for-profit organization whose aim is to study the implications of climate change for the world's principal publicly traded companies. In 2019, we achieved a "B-" score on our Climate Change CDP submission, up from a "C" score in 2018.



ENERGY STAR Recognition

NetApp has earned ENERGY STAR ratings for most Sunnyvale, California and Research Triangle Park, North Carolina office buildings; both of RTP's data centers are ENERGY STAR certified and received 100 scores on the EPA's 1 - 100 energy performance rating.



EcoVadis

NetApp has participated in the EcoVadis survey for over 5 years. Our latest score in May 2019 is 58/100 and 86th percentile.



LEED Certification

In Sunnyvale, CA NetApp received LEED Platinum for Building 2 and LEED Gold for Buildings 1 and 3. NetApp's Bangalore, India campus received a Platinum rating for the India Green Building Council's (IGBC) Green New Buildings program.



ISO Certification

NetApp conforms to ISO 14001:2015 and 9001:2015 standards.

NetApp's EMS Certified Locations (ISO: 140001:2015)



NetApp's Energy Management Program

To reduce our greenhouse gas (GHG) emissions, we seek to conserve, optimize, and responsibly source energy for our buildings, labs, and data centers. We continue to measure, monitor, and report our GHG emissions (Scopes 1, 2, and 3) and we voluntarily report annually to CDP.

Through NetApp's energy management program, we have successfully reduced energy consumption and improved energy efficiency at our facilities globally. This effort includes energy efficiency designs, retro-commissioning resulting in operational changes, lighting technologies and participation in numerous energy-efficiency and demand reduction rebate programs with Pacific Gas and Electric Company in

California, for which NetApp has achieved significant energy reduction and cost savings.

NetApp has two data centers, called Global Dynamic Labs (GDLs), on its RTP campus. These facilities rank as global leaders in energy efficiency. The industry average of power usage effectiveness (PUE), the common industry measurement of data center energy efficiency, is 1.8 PUE. Both of NetApp's GDLs have an annualized average PUE of 1.15. Combined, the GDLs' energy savings are equivalent to powering more than 44,000 average sized homes per year.

Energy-efficient features in the GDLs and other NetApp data centers include ambient cooling, where outside air (free cooling) is used to cool the data center instead of air conditioning (paid cooling). NetApp also developed a unique cold-aisle

Since 2015, we have identified areas to reduce energy, both operationally and in our product development labs, in order to achieve a 20 percent reduction in energy consumption overall.

containment system that uses pressurized airflow control for cooling, providing a number of benefits. By eliminating air bypassing IT equipment, fan energy has been reduced by 80 percent; personnel can move equipment without rebalancing the air supply systems; cabinets can be configured for extreme power density which averages the load within the cold aisles, thus reducing the overall facility footprint; and finally, this design allows elevated supply air temperatures and chilled water temperatures, resulting in higher capacity, higher efficiency, and increased hours of free cooling.

NetApp shares these best practices with customers to improve their own data centers through energy savings and reduction in power usage. As a leading provider of storage and data management solutions, NetApp provided input to the EPA for its congressional report assessing the current trends in energy use, the cost of data centers, and existing and emerging opportunities for energy efficiency.

The NetApp Bangalore campus uses over 80 percent renewable power from wind generation sources and mini hydroelectric plants. The campus also has a small onsite solar plant with a capacity of roughly 100 kW. Our Sunnyvale, California campus is enrolled in California's Direct Access program, which allows us to purchase energy directly from third-party providers and provides an opportunity to increase the amount of power purchased from renewable sources.

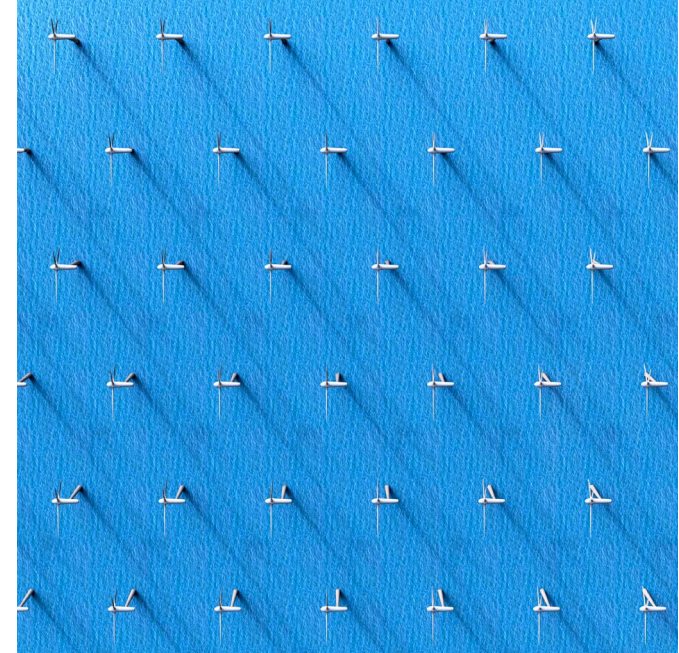
At our owned locations, occupancy sensors in conference rooms are used to automatically turn off unused lights. We are also transitioning from fluorescent to LED office lighting at our RTP, North Carolina campus.

At the end of December each year, NetApp has a weeklong office closure for employees in North America, which results in significant energy savings. Over the 5-day office closure in 2019, our RTP location avoided 4.3 metric tonnes CO₂e of emissions.

Water Conservation

NetApp takes measures to conserve water in our operations. Our corporate headquarters, Bangalore, and RTP campuses use reclaimed water for all landscaping irrigation. In addition, at our Bangalore campus, the HVAC cooling towers use reclaimed water and the campus has zero discharge water.

In our restrooms, we have installed water conserving technologies, including low-flow fixtures and motion sensor faucets, to help minimize water waste. At our sites in Sunnyvale, California and RTP, North Carolina, we utilize bioswales to collect stormwater runoff. Bioswales add an additional level of filtration for all ground water and runoff.



Sustainable Offices

In addition to the energy and water conservation efforts described above, there are many other ways in which we work to be more sustainable.

The Cafés at our owned US locations offer fresh, nourishing meals and snacks each day. We serve local and seasonal ingredients, healthy cooking practices, and sustainably raised meats and fish.

At our owned locations, and at leased locations where possible, we divert as much waste as possible from the landfill by recycling, composting, and encouraging employees to use reusable plates, mugs, and glasses. We also work to donate leftover food to non-profits in our local communities.

At NetApp, we work to reduce single-occupancy vehicles coming to our campuses and encourage use of alternative transportation. We have EV charging stations at both our Sunnyvale, California and RTP, North Carolina sites. With 54 and 16 charging stations respectively, each site has a large community of users.

To address and promote behavioral changes and encourage environmental stewardship among employees, we established Green Teams at our U.S. owned sites. The teams work to encourage mindful, green practices among employees, raising awareness of sustainable practices and achieving measurable resource conservation and savings.

For example, funded by the proceeds from aluminum can recycling, the Wichita Green Team works to promote recycling, food waste reduction, and the use of green products. This year, the team facilitated e-waste collection events and Earth Day activities, and added items made from recycled goods to the NetApp Gear Store.

Minimizing Waste through Responsible Packaging

At NetApp, we share in the global responsibility to minimize our impact. In support of this effort, we provide reduced packaging when possible by shipping preconfigured storage arrays already assembled, instead of shipping individually packaged components to be assembled on site.

Generally, the cardboard used in our packaging contains 100 percent recycled content. Over time, we have more efficiently packed our materials, reducing the size of the packages, which means less energy needed to recycle the packaging and a lower carbon footprint for packaging. To close the loop on wood crates, we've created a take-back program in which the shipper returns the crates to NetApp for reuse.

All materials used in the packaging of NetApp equipment comply with Restriction of Hazardous Substances (RoHS) requirements and contain no toxins. Where feasible, we use eco-friendly and recyclable materials.



NetApp Product Take-Back and E-Waste Program

We offer a product take-back service to our customers globally. All recovered equipment is disposed of properly, predominantly through appropriate electronic-waste (e-waste) collection and recycling schemes.

Our landfill diversion rate for e-waste is greater than 99 percent.

We also recover e-waste from our customers who request pickup and from our own operations on a global basis, and we work exclusively with certified recyclers.

Environmental

Product Quality and Compliance

Our Approach

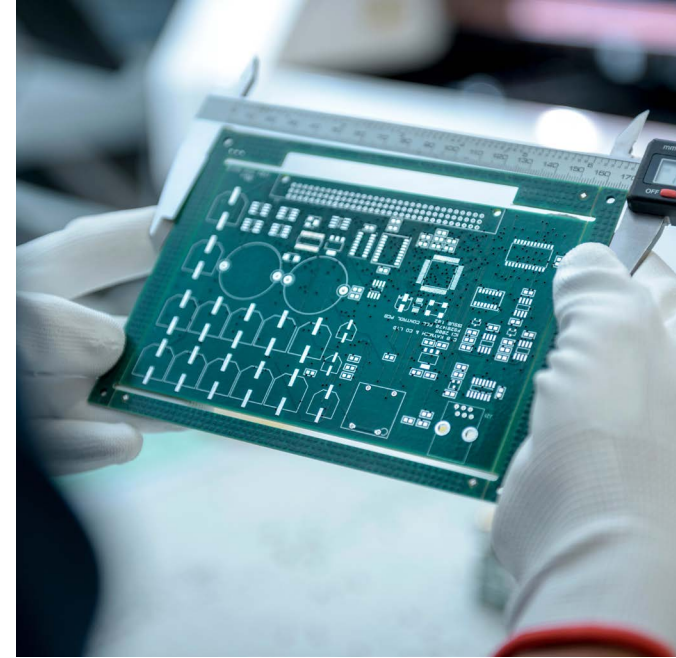
NetApp is committed to providing products and services that meet and exceed international standards and complying with all applicable [laws and regulations](#) including, ISO certifications; European Union's Waste Electrical and Electronic Equipment (WEEE); RoHS; and REACH (Regulation for Registration, Evaluation, Authorization and Restriction of Chemicals) directives.

Creating Tools to Help Reduce Human Rights Risks

We safeguard our products wherever they are. Because we know that our products could be used improperly, we implement robust checks to protect against potential human rights violations. These checks not only satisfy regulatory requirements, they also further strengthen NetApp's commitment to compliance and its standing as a model corporate citizen.

Developed in 2018, NetApp's homegrown tool leverages artificial intelligence (AI) and enables screening of companies for potential human rights violations.

To comply with terms and conditions in some of NetApp's export licenses and ensure that NetApp's products are not used to harm others, NetApp's dedicated export compliance team developed and implemented its own screening tool that detects reports of possible human rights violations. This diligence screening allows NetApp to confirm to regulators and other stakeholders that our products are not purchased by those who commit human rights abuses.





Governance

Governance

Ethics

Our Approach

Our values are the foundation of the NetApp [Code of Conduct](#) (Code). Our Code reflects our culture and our commitment to doing things the right way, for the right reasons, everywhere we operate in the world.

With our values as our north star, our Code is the map that helps us put our values into practice every day. It enables us to meet our obligations to our stakeholders while complying with the law and our policies. By living our values every day, we foster an environment of mutual trust and respect while building on our global reputation for integrity.

Our Code applies to everyone who works at NetApp, including all directors, officers, and employees globally. We also expect our partners, service providers, customers, suppliers, vendors, and contractors to work ethically and in a manner that is consistent with the standards in our Code and our policies.

All employees are required to complete a Code of Conduct course upon hire and to certify their adherence to the Code annually. The course is changed each year to address topics of the most interest, which may include:

- Antibribery and anticorruption
- Data privacy and security
- Diversity and antidiscrimination
- Human rights
- Charitable and political activities

NetApp is also a member of the Responsible Business Alliance (RBA). Through this membership, supply chain management employees may attend conferences, trainings, and workshops focused on ensuring understanding of RBA policies and best practices, including fighting human trafficking and forced labor. We also make these resources available to our suppliers.

Conducting Ourselves with the Highest Standards

The NetApp Board of Directors and its committees are responsible for corporate oversight and [governance](#). As such, NetApp reviews the make-up of the board of directors to ensure that the board is comprised of individuals with the highest professional and personal ethics and values. Each director has broad experience at the policy-making level in business, government, education, technology, or public service.



Governance

Privacy and Data Security

Our Approach

NetApp is the data authority for hybrid cloud. Our customers look to us to help them accelerate their digital transformation.

Our customers entrust us to manage the most precious asset of their business--their data. We must, therefore, maintain their trust by demonstrating our capabilities to protect their data. That's where data privacy and information security come in. NetApp's customers want to deliver rich, deeply relevant experiences fueled by data. And they want to do that while meeting their regulatory requirements, and privacy and security expectations of their customers. That means that NetApp's products and services must be designed to empower our customers to comply with data privacy and security regulations and expectations around the world.

Earning customer trust as a data authority is not limited to our products and services. NetApp also demonstrates its capabilities in data protection through our own operations. We design our own [business processes and procedures](#) to comply with global data privacy and information security requirements, global best practices, and customer expectations.

NetApp has developed, and continues to develop, significant documentation on the use of our products and services for legal and regulatory compliance. We provide contractual commitments regarding

the treatment of personal information and meet a variety of national and international standards for information security.

Demonstrating our Commitment to Data Privacy and Security

Beyond existing policies, processes, and commitments, NetApp values adaptability. With an ever-changing legal landscape, as well as an evolving and sophisticated threat landscape, we are constantly seeking to improve our privacy and data security programs to empower our customers with the tools they need to do the same.

NetApp was one of the first companies to file Binding Corporate Rules (BCR) to govern the transfer

of data from the EU to other countries. BCRs require a comprehensive data privacy and security program, from policies and training, to governance and audits. In 2019, we advanced our commitment to lead in this space by revising our BCR for controller activities and filed new BCRs for our activities as a processor of our customers' data.

Protecting Customer and Employee Privacy

Data privacy and security are foundational to NetApp's business and align with our values of respect, integrity, and building a model company. We believe that when privacy and security practices are based on these values, trust will be the outcome.

Data privacy and security align with our values:

Respect

We strive to create products and services that empower our customers to meet expectations in the manner they view as the best practice and in full compliance with the law.

Integrity

We provide honest and transparent information about our policies and practices and use the law as the minimum standard for our actions.

Building a Model Company

We are constantly transforming our business operations and using our products and services, as a model for our customers and for others.

At NetApp, we are constantly seeking ways to improve our data privacy and security programs, and to empower our customers with the tools they need to do the same.

Building Bridges, Connecting Teams

In 2019, we created the Global Data Privacy Council (GDPC), a cross-functional team guided by senior leadership representatives from each department and business unit within the company. The GDPC's objective is to inform the company on how to stay ahead of the changes in the data privacy and security landscape. This executive commitment enables us to stay ahead of changes in the business and in the regulatory landscape that may impact how data is used at NetApp and to ensure that it is collected and handled safely and in compliance with all laws. Essentially, the GDPC provides closer connection between the work done in all our teams—engineering, HR, marketing, IT—as it relates to the collection and use of personal information.

Focusing on Transparency and Timeliness

NetApp recognizes privacy as a fundamental human right. In 2019, we committed to developing an information hub, called the Trust Center, that will provide easy access to relevant information regarding the privacy, security, and compliance offerings of NetApp products and services; meet customers' needs for information by providing public and authenticated nondisclosure agreement-only materials in a self-service manner; and develop and deliver key information on privacy, security, and compliance to drive growth.

In the unlikely event of a data breach, we are committed to protecting the privacy of our customers and employees. NetApp's Security Operations Center, Chief Privacy Officer, Data Protection Officer, or other senior executive would provide timely and transparent notification to stakeholders about the event. Stakeholders would also be informed about what information was involved in the breach, as well as the NetApp response to the incident, steps to take, and where to locate additional information.

What's Next

In 2020, our priorities will focus on creating better transparency and access to information of our data privacy and security policies, practices, and operations. Once constructed, the Trust Center will offer our customers, partners, and stakeholders one-stop shop for clear and concise information about how NetApp's products operate to secure customer information and protect individual privacy.

Also in 2020, we will be launching our Privacy Champion program to assign operational responsibility for privacy. A NetApp Privacy Champion will be equipped with rigorous training in order to provide expertise, answer frontline privacy-related questions, identify issues, and collaborate with other experts to solve them.

Governance

Supply Chain Management

Our Approach

We hold our suppliers to the same high standards to which we hold ourselves. We expect that anyone who conducts business on our behalf will operate ethically, in compliance with the law, and in a manner that is consistent with the standards of our Code and our policies.

We support the principles established under the [United Nations Universal Declaration of Human Rights](#) and expect suppliers throughout our global supply chain to share our commitment to the same standards. Each year, we produce a [Slavery and Human Trafficking Statement](#), which outlines the steps we take to promote human rights and transparency in our supply chains.

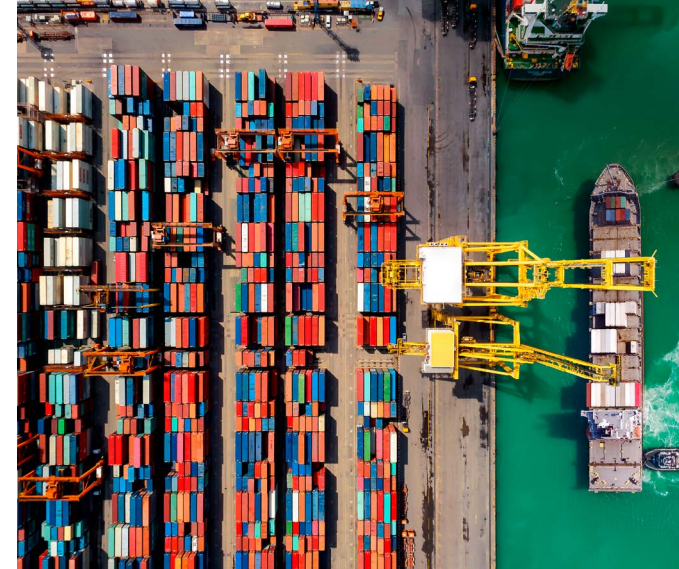
As an active member of the RBA, NetApp has adopted the [RBA Code of Conduct](#). Through compliance with the RBA Code, we remain consistent with international labor and human rights standards. We work with our suppliers to create an environment where workers may freely choose employment.

Strengthening Our Supply Chain

NetApp's [Supplier Code of Conduct](#) is aligned with the RBA Code of Conduct and implements its key sections, including workers' rights and reporting non-compliance. We encourage and in some cases require our first-tier suppliers to adhere to the RBA Code of Conduct, including implementing a management system, self-assessments, and audits, by completion of the RBA Self-Assessment Questionnaire (SAQ). The SAQ, which includes an assessment of the supplier's policies and practices, helps us identify if any human trafficking risks exist

Third-party auditors may be engaged on an as-needed basis to verify our supply chain's conformance to the RBA Code of Conduct and related standards and policies. These third-party audits follow the RBA Validated Audit Process (VAP), which includes an assessment of the supplier's risks and controls regarding human trafficking. If non-conformance is identified, we work closely with our suppliers to develop corrective action plans and close audit findings.

NetApp files a public disclosure to the Securities and Exchange Commission (Form SD) that outlines our assessment on our suppliers' use of [Conflict Minerals](#).



What's Next

In 2020, we will continue to improve our management systems that identify, minimize, and deal with risks and non-conformance to basic human rights, workers' rights, and environmental laws in the supply chain.

NetApp 2020 Performance Tables

ECONOMIC DATA

	FY16	FY17	FY18	FY19
FINANCIAL PERFORMANCE (IN MILLIONS, USD)				
Net revenue	5,546	5,491	5,919	6,146
Product	2,986	3,060	3,525	3,755
Software maintenance	949	905	904	946
Hardware maintenance and other services	1,611	1,526	1,492	1,445
Gross profit	3,373	3,364	3,709	3,945
Cost of revenues	2,173	2,127	2,210	2,201
Cost of product	1,558	1,612	1,738	1,752
Cost of software maintenance	37	28	25	35
Cost of hardware maintenance and other services	578	487	447	414
Operating expenses	3,025	2,743	2,551	2,724
Sales and marketing	1,792	1,651	1,706	1,657
Research and development	861	779	783	827
General and administrative	307	271	280	278
Restructuring charges	108	52	-	35
Acquisition-related expense	8	-	-	-
Gain on sale or derecognition of assets	(51)	(73)	(218)	(10)
Net income	229	481	116	1,169
COMMUNITY INVESTMENT (IN MILLIONS, USD)				
Total donations	1.6	1.6	1.2	1.7

OPERATIONS DATA

	FY16	FY17	FY18	FY19	FY20 YTD ¹
ENERGY USE (KWH)					
Total energy consumption	257,057,879	228,223,885	217,194,798	211,650,090	89,278,873
Total owned site energy consumption	218,380,935	198,377,011	191,117,687	187,959,768	78,667,378
Bangalore	4,261,676	8,930,177	22,085,211	25,679,239	7,627,272
Wichita	23,308,399	21,995,752	19,603,819	18,450,415	8,899,200
Sunnyvale	65,013,328	50,297,030	41,266,715	36,338,788	13,680,889
Research Triangle Park (RTP)	125,797,532	117,154,052	108,161,942	107,491,326	48,460,017

¹ FY20 data is reported through September 30, 2019.

	FY16	FY17	FY18	FY19	FY20 YTD ²
ELECTRONIC WASTE (E-WASTE) (LBS)					
Total e-waste processed	1,797,114	1,854,639	1,767,571	1,573,026	422,072
Total e-waste recovered	1,779,107	1,837,203	1,762,492	1,558,998	421,850
Recycling	1,698,570	1,767,661	1,611,358	1,480,339	405,500
Resale	80,537	69,542	151,134	78,659	16,350
Total e-waste sent to landfill	18,007	17,436	5,079	14,028	222
Landfill diversion rate for e-waste	1%	1%	0%	1%	0%

² FY20 data is reported through October 25, 2019.

WORKFORCE DATA

	FY16	FY17	FY18	FY19	FY20 YTD ³
EMPLOYEES					
Total US Workforce	12,029	10,103	10,304	10,540	10,661
Male	9,332	7,911	8,040	8,175	8,217
Female	2,697	2,192	2,264	2,365	2,444

FY19 DIVERSITY BY EEO CATEGORY

	American Indian or Alaska Native	Black	White	Hispanic	Asian	Two or more races	Other
US WORKFORCE: ETHNICITY⁴							
Total US Workforce	-	3%	67%	4%	23%	1%	1%
VP & Above	-	4%	81%	1%	14%	-	-
Executive	-	3%	76%	3%	18%	-	-
Mid-official	1%	2%	72%	4%	20%	1%	-
Professional	1%	4%	61%	4%	29%	1%	-

US WORKFORCE: FEMALE ETHNICITY⁴							
Executive	-	-	50%	-	50%	-	-
Mid-official	-	4%	73%	4%	18%	-	-
Professional	1%	5%	49%	6%	38%	1%	-

US WORKFORCE: MALE ETHNICITY⁴							
Executive	-	4%	85%	4%	8%	-	-
Mid-official	1%	2%	72%	4%	20%	1%	-
Professional	1%	3%	65%	4%	27%	-	-

	Male	Female
US WORKFORCE: GENDER		
Total US Workforce	77%	23%
Executive	76%	24%
Mid-official	74%	26%
Professional	75%	25%

³ FY20 data is reported through December 13, 2019.

⁴ Due to rounding, not all figures add up to 100 percent.

⁵ FY20 data is reported through December 6, 2019.

FY20 GOVERNANCE BODY DIVERSITY

GENDER COMPOSITION WITHIN OUR BOARD OF DIRECTORS	
	FY20 YTD ⁵
Female	2
Male	5

NetApp 2020 GRI Content Index

GRI 102: General Disclosures 2016*

Disclosure	Description	Cross-Reference or Answer
ORGANIZATIONAL PROFILE		
102-1	Name of the organization	NetApp, Inc.
102-2	Activities, brands, products, and services	About NetApp, p. 4 2019 10-K, pp. 5-9
102-3	Location of headquarters	Sunnyvale, California, USA
102-4	Location of operations	2019 10-K, p. 10 We have operations in North America, Europe, Asia and Australia.
102-5	Ownership and legal form	2019 10-K, p. 5
102-6	Markets served	2019 10-K, p. 9
102-7	Scale of the organization	2019 10-K, p. 11
102-8	Information on employees and other workers	Performance Tables, p. 31 2019 10-K, p. 11
102-9	Supply chain	2019 10-K, p. 10
102-10	Significant changes to the organization and its supply chain	There have been no significant changes in locations of operations, or changes in share capital structure or capital formation. Capital International Investors, one of NetApp's top institutional holders, increased its ownership of NetApp common stock to a significant level (>5%) during the reporting period.
102-11	Precautionary Principle or approach	Environmental, Sustainable Operations, p. 19
102-12	External initiatives	Other than the Responsible Business Alliance (RBA) Code of Conduct, NetApp does not currently subscribe to, or endorse, any externally developed sustainability charters or principles.
102-13	Membership of associations	Industry Associations: Information Technology Industry Council (ITI) Computing Technology Industry Association (CompTIA) Professional Services Council (PSC) Silicon Valley Leadership Group (SVLG)
STRATEGY		
102-14	Statement from senior decision-maker	CEO Message, p. 3
ETHICS AND INTEGRITY		
102-16	Values, principles, standards, and norms of behavior	About NetApp, p. 4
102-17	Mechanisms for advice and concerns about ethics	Our Code of Conduct

* NetApp's 2020 ESG Report applies the 2016 version of the GRI Standards; "2016" refers to the Standards issue date, not the date of information presented in this report.

GOVERNANCE		
102-18	Governance structure	Corporate Governance
STAKEHOLDER ENGAGEMENT		
102-40	List of stakeholder groups	About NetApp, p. 6
102-42	Identifying and selecting stakeholders	About NetApp, p. 6
102-43	Approach to stakeholder engagement	About NetApp, p. 6
REPORTING PRACTICE		
102-45	Entities included in the consolidated financial statements	2019 10-K, p. 5
102-46	Defining report content and topic Boundaries	CEO Message, p. 3
102-50	Reporting period	This inaugural report provides information on FY19 and part of FY20 through December 31, 2019.
102-51	Date of most recent report	The 2020 ESG Report is NetApp's first report.
102-52	Reporting cycle	Annual
102-53	Contact point for questions regarding the report	NetApp, Inc. 1395 Crossman Avenue Sunnyvale, CA 94089 Attention: Legal Department
102-54	Claims of reporting in accordance with the GRI Standards	This report references the GRI Standards.
102-55	GRI content index	GRI Index, p. 32-34
102-56	External assurance	We have not received external assurance for this report.

** NetApp's 2020 ESG Report applies the 2016 version of the GRI Standards; "2016" refers to the Standards issue date, not the date of information presented in this report.*

NetApp 2020 GRI Content Index

GRI 200-400 Topic-Specific Disclosures 2016*

Topic	Disclosure	Description	Cross-Reference, Omissions, and Explanations
ECONOMIC			
GRI 201: Economic Performance 2016	201-1	Direct economic value generated and distributed	Performance Tables, p. 29 2019 10-K, pp. 26-29
GRI 203: Indirect Economic Impacts 2016	203-1	Infrastructure investments and services supported	Social, NetApp Serves, pp. 16-17
GRI 205: Anti-corruption 2016	205-2	Communication and training about anti-corruption policies and procedures	Governance, Ethics, p. 25 Our Code of Conduct
ENVIRONMENTAL			
GRI 302: Energy 2016	302-1	Energy consumption within the organization	Performance Tables, p. 30
	302-4	Reduction of energy consumption	Environmental, Sustainable Operations, p. 20-21
GRI 306: Effluents and Waste 2016	306-2	Waste by type and disposal method	Performance Tables, p. 30 Environmental, Sustainable Operations, p. 22
SOCIAL			
GRI 401: Employment 2016	401-2	Full-time benefits not provided to temporary/part-time employees	Social, Talent Attraction and Engagement, p. 10 NetApp Benefits
GRI 404: Training and Education 2016	404-1	Average hours of training per year per employee	Social, Talent Attraction and Engagement, p. 11
	404-2	Programs for upgrading employee skills and transition assistance programs	Social, Talent Attraction and Engagement, pp. 9-11
GRI 405: Diversity and Equal Opportunity 2016	405-1	Diversity of governance bodies and employees	Performance Tables, p. 31 Social, Global Diversity, Inclusion, and Belonging, pp. 13-15
GRI 406: Non-discrimination 2016	406-1	Incidents of discrimination and corrective actions taken	Social, Global Diversity, Inclusion, and Belonging, pp. 13-14
GRI 412: Human Rights Assessment 2016	412-2	Employee training on human rights policies or procedures	Governance, Ethics, p. 25 Our Code of Conduct
	412-3	Significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	Governance, Ethics, p. 25 Governance, Supply Chain Management, p. 28 Supplier Code of Conduct
GRI 413: Local Communities 2016	413-1	Operations with local community engagement, impact assessments, and development programs	Social, NetApp Serves, pp. 16-17
GRI 418: Customer Privacy 2016	418-1	Substantiated complaints concerning breaches of customer privacy and losses of customer data	Governance, Privacy and Data Security, pp. 26-27

*NetApp's 2020 ESG Report applies the 2016 version of the GRI Standards; "2016" refers to the Standards issue date, not the date of information presented in this report.

NetApp 2020 SASB Index

Hardware Sustainability Accounting Standard 2018*

SASB Code	Accounting Metric	Cross-Reference, Omissions, and Explanations
PRODUCT SECURITY		
TC-HW-230a.1	Description of approach to identifying and addressing data security risks in products	NetApp follows secure development principles throughout our product development lifecycle. We expand and improve on our secure-development programs on a continuing basis. As a part of our standard procedures, we implement secure design principles, developer training, and extensive testing programs. Our Vulnerability Handling Policy outlines the process for identifying and addressing vulnerabilities in greater detail. NetApp's Vulnerability Handling Policy can be found at: https://security.netapp.com/policy/
EMPLOYEE DIVERSITY & INCLUSION		
TC-HW-330a.1	Percentage of gender and racial/ethnic group representation for (1) management, (2) technical staff, and (3) all other employees	Performance Tables, p. 31
PRODUCT LIFECYCLE MANAGEMENT		
TC-HW-410a.1	Percentage of products by revenue that contain IEC 62474 declarable substances	100 percent of NetApp's products contain IEC 62474 declarable substances.
TC-HW-410a.2	Percentage of eligible products, by revenue, meeting the requirements for Electronic Product Environmental Assessment Tool (EPEAT) registration or equivalent	Zero percent of NetApp's products meet the requirements for EPEAT registration or equivalent.
TC-HW-410a.3	Percentage of eligible products, by revenue, meeting ENERGY STAR® criteria	52 percent of NetApp's total FY19 revenue came from products sold meeting the requirements for ENERGY STAR® certification.
TC-HW-410a.4	Weight of end-of-life products and e-waste recovered, percentage recycled	Performance Tables, p. 30
SUPPLY CHAIN MANAGEMENT		
TC-HW-430a.1	Percentage of Tier 1 supplier facilities audited in the RBA Validated Audit Process (VAP) or equivalent, by (a) all facilities, and (b) high-risk facilities	NetApp did not conduct any VAP audits in FY19 because none of NetApp's major suppliers scored as "high risk" on their Self Assessment Questionnaire ("SAQ").
TC-HW-430a.2	Tier 1 suppliers' (1) non-conformance rate with the RBA Validated Audit Process (VAP) or equivalent, and (2) associated corrective action rate for (a) priority non-conformances and (b) other non-conformances	NetApp did not conduct any VAP audits in FY19 because none of NetApp's major suppliers scored as "high risk" on their Self Assessment Questionnaire ("SAQ").
MATERIALS SOURCING		
TC-HW-440a.1	Description of the management of risks associated with the use of critical materials	NetApp does not directly source Critical Materials, although our component parts may contain Critical Materials. NetApp files a Specialized Disclosure form for Conflict Minerals to the Securities and Exchange Commission on an annual basis. This filing identifies the smelters responsible for processing any tin, tantalum, tungsten and gold in the components that NetApp buys. NetApp's Conflict Minerals filing can be found at: http://investors.netapp.com/node/18921/html

*NetApp's 2020 ESG Report applies the 2018 version of the Hardware Sustainability Accounting Standards; "2018" refers to the Standards issue date, not the date of information presented in this report.

SASB Code

Activity Metric

Cross-Reference, Omissions, and Explanations

SASB Code	Activity Metric	Cross-Reference, Omissions, and Explanations																								
TC-HW-000.A	Number of units produced by product category	<table border="1"> <thead> <tr> <th>Business Unit</th> <th>Product Porfolio</th> <th>Product Quantity Booked</th> </tr> </thead> <tbody> <tr> <td>Cloud Data Services</td> <td>AltaVault</td> <td>36</td> </tr> <tr> <td rowspan="4">Cloud Infrastructure</td> <td>NetApp Hybrid Cloud Infrastructure (HCI)</td> <td>6,051</td> </tr> <tr> <td>NFLEX</td> <td>10</td> </tr> <tr> <td>SolidFire All Flash Array (AFA)</td> <td>6,925</td> </tr> <tr> <td>STORAGEGRID</td> <td>4,090</td> </tr> <tr> <td rowspan="4">Storage Systems and Software</td> <td>All Flash FAS (AFF)</td> <td>16,388</td> </tr> <tr> <td>E-Series Hybrid</td> <td>34,975</td> </tr> <tr> <td>EF-Series</td> <td>1,422</td> </tr> <tr> <td>FAS Hybrid</td> <td>35,787</td> </tr> </tbody> </table>	Business Unit	Product Porfolio	Product Quantity Booked	Cloud Data Services	AltaVault	36	Cloud Infrastructure	NetApp Hybrid Cloud Infrastructure (HCI)	6,051	NFLEX	10	SolidFire All Flash Array (AFA)	6,925	STORAGEGRID	4,090	Storage Systems and Software	All Flash FAS (AFF)	16,388	E-Series Hybrid	34,975	EF-Series	1,422	FAS Hybrid	35,787
		Business Unit	Product Porfolio	Product Quantity Booked																						
		Cloud Data Services	AltaVault	36																						
		Cloud Infrastructure	NetApp Hybrid Cloud Infrastructure (HCI)	6,051																						
			NFLEX	10																						
			SolidFire All Flash Array (AFA)	6,925																						
			STORAGEGRID	4,090																						
		Storage Systems and Software	All Flash FAS (AFF)	16,388																						
E-Series Hybrid	34,975																									
EF-Series	1,422																									
FAS Hybrid	35,787																									
TC-HW-000.B	Areas of manufacturing facilities (ft2)	Because NetApp outsources manufacturing to third parties, this metric is not applicable. 2019 10-K, p. 10																								
TC-HW-000.C	Percentage of production from owned facilities	Because NetApp outsources manufacturing to third parties, this metric is not applicable. 2019 10-K, p. 10																								

**NetApp's 2020 ESG Report applies the 2018 version of the Hardware Sustainability Accounting Standards; "2018" refers to the Standards issue date, not the date of information presented in this report.*